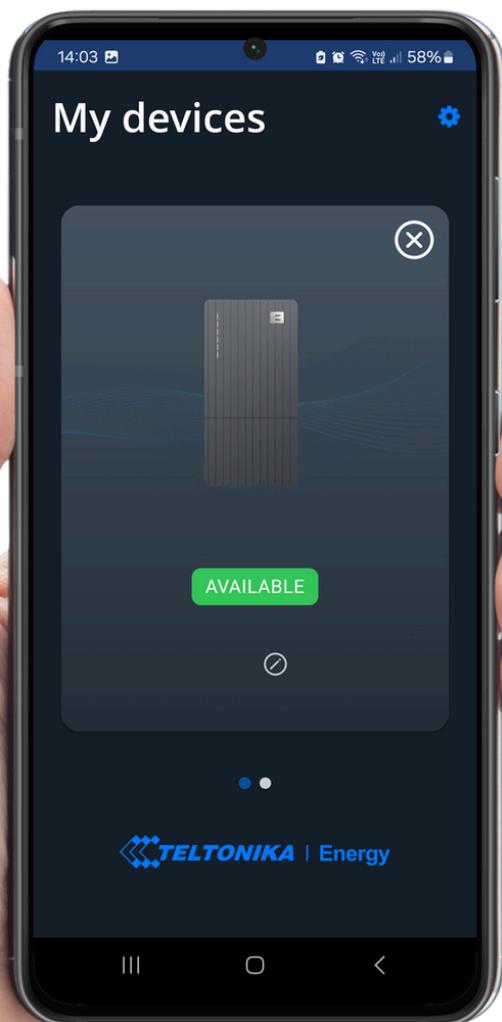


# Teltonika Teltcharge

## Cleenergy EV Platform Onboarding Guide

- Download the **Teltonika Energy app** for your device.

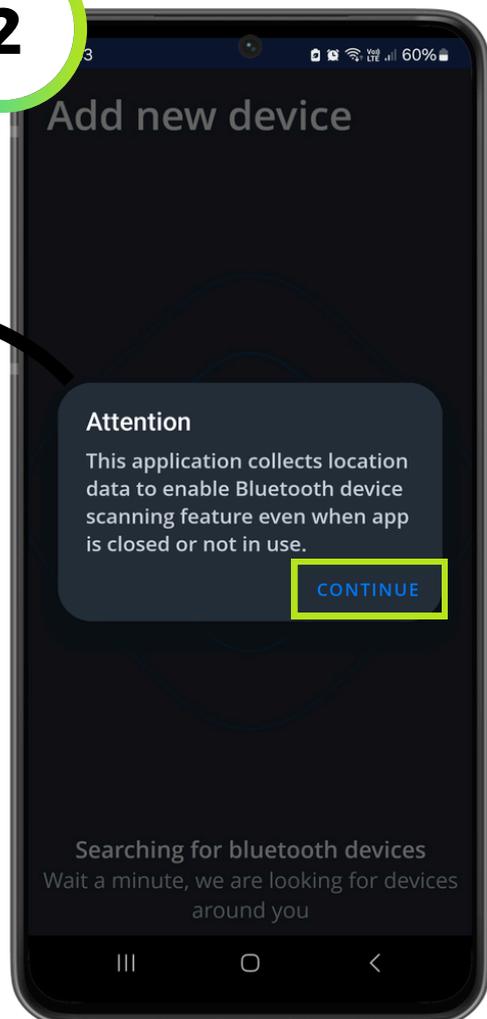


1



1. Once installed, open the Teltonika Energy app and select +Add new device.

2



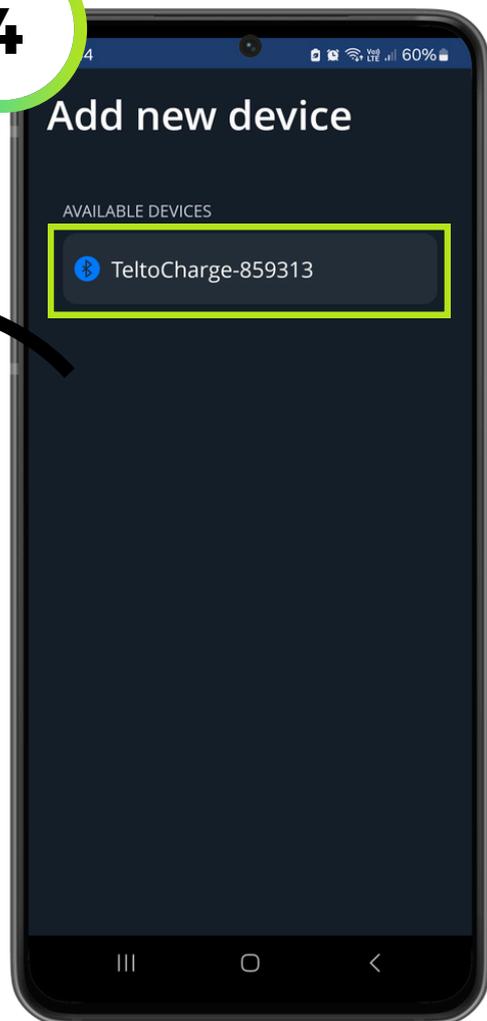
2. Read the notification and select Continue to proceed.

3



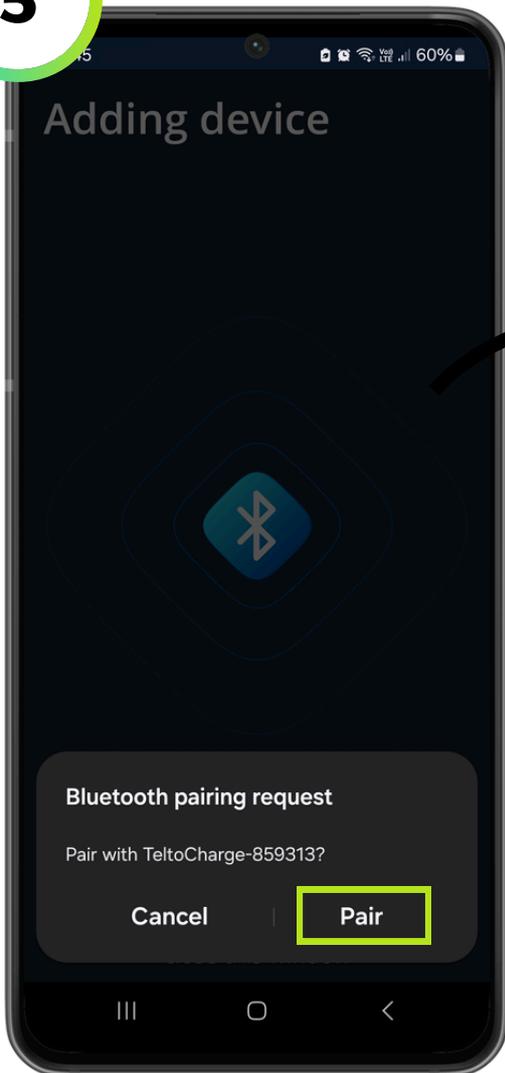
3. Your device will now search for available charge points via the Bluetooth function.

4



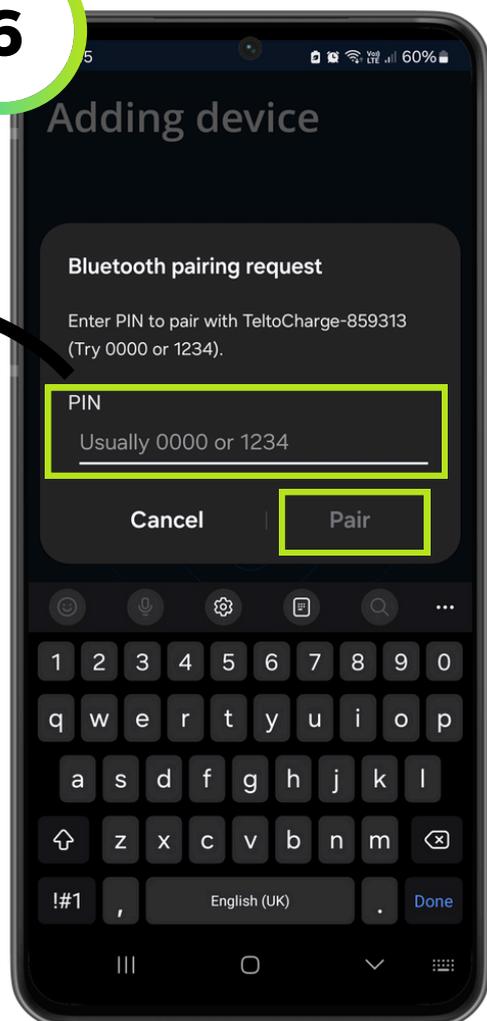
4. Select the relevant charge point from the list of available devices.

5



5. When prompted, allow your device to pair with the charge point.

6

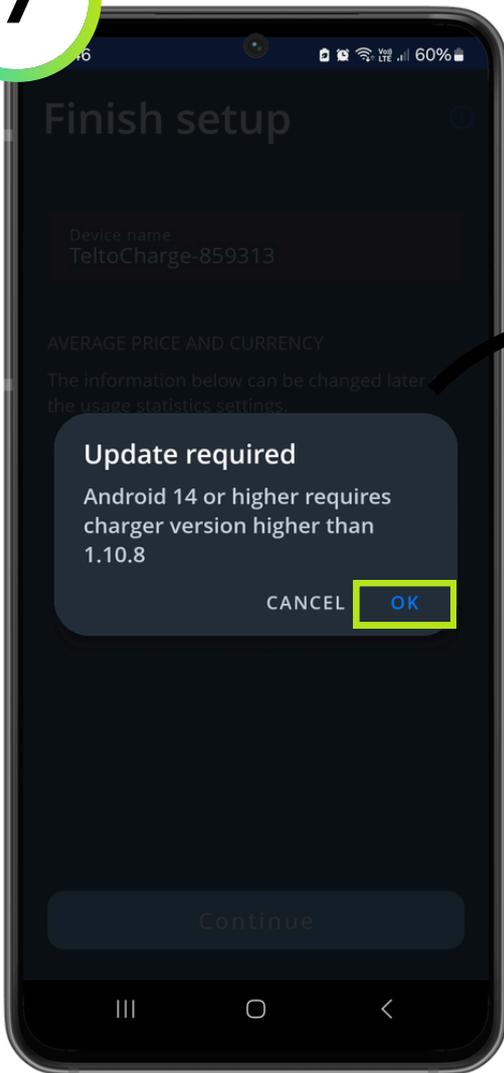


6. Enter the pairing code on the label located underneath the top cover on the charge point and select Pair.

Please note: The pairing code is the last 6 digits of the installer code and not 0000 or 1234.

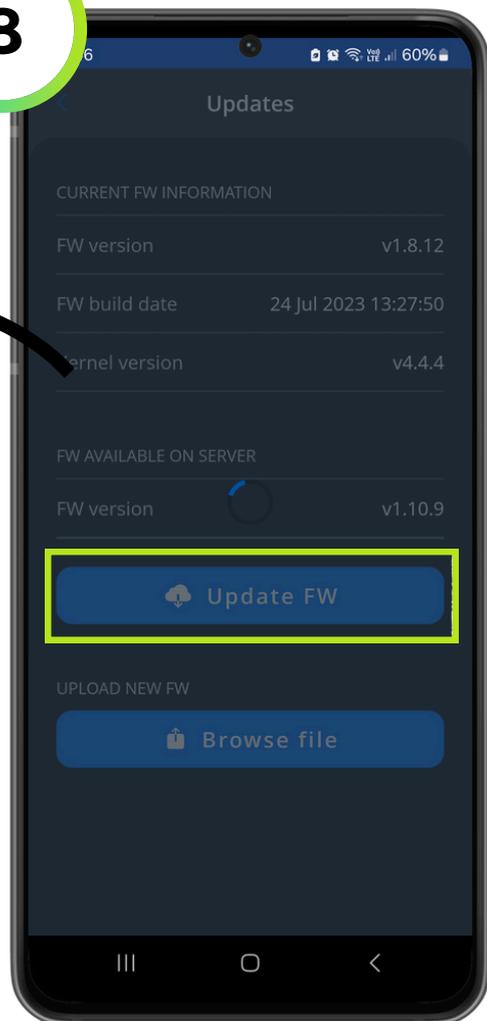


7



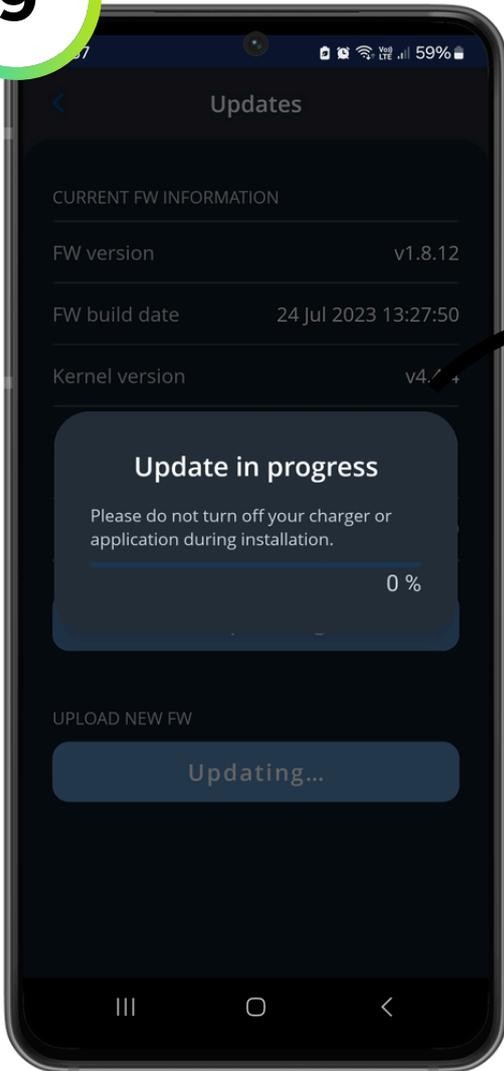
7. If prompted, update the firmware on the charge point by selecting OK.

8



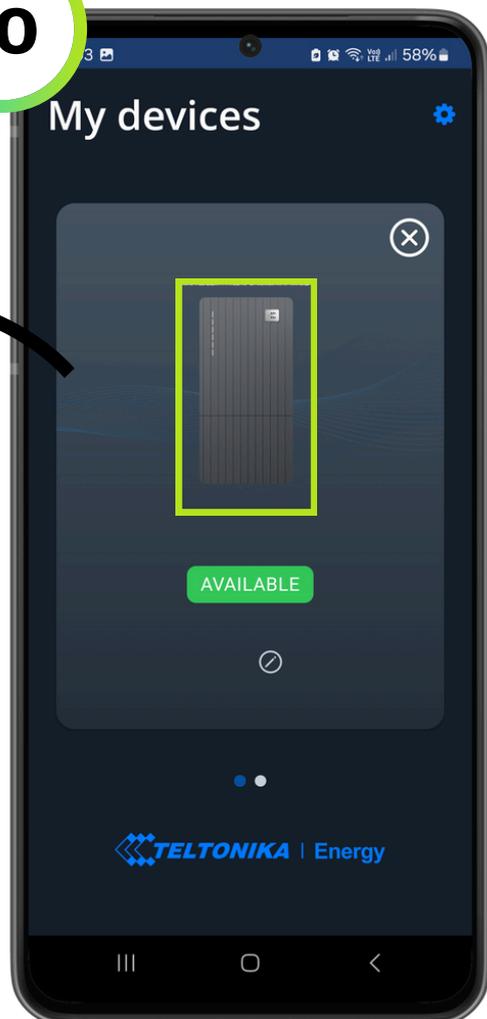
8. The firmware update should begin automatically. If it does not, select Update FW.

9



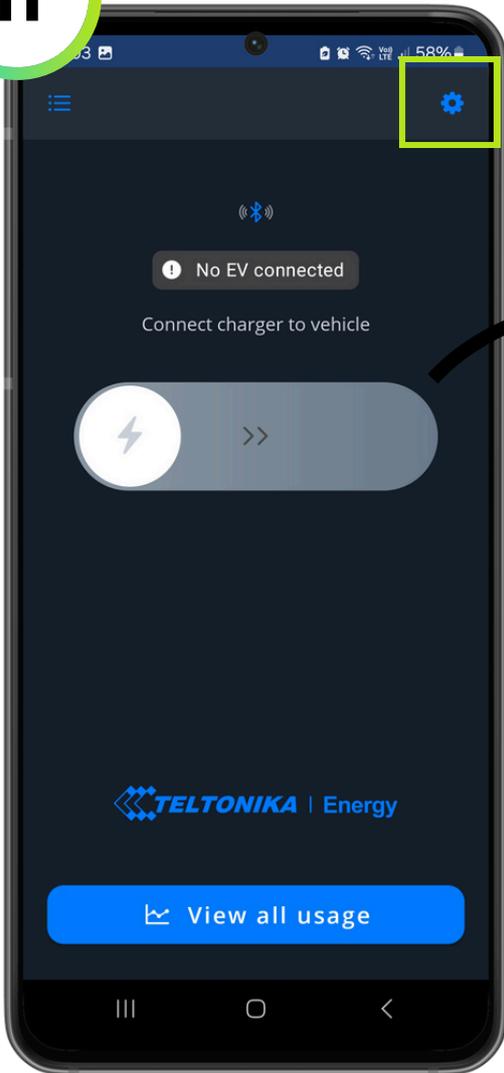
9. The firmware update will now begin. Please allow up to 10 minutes for this process to complete.

10



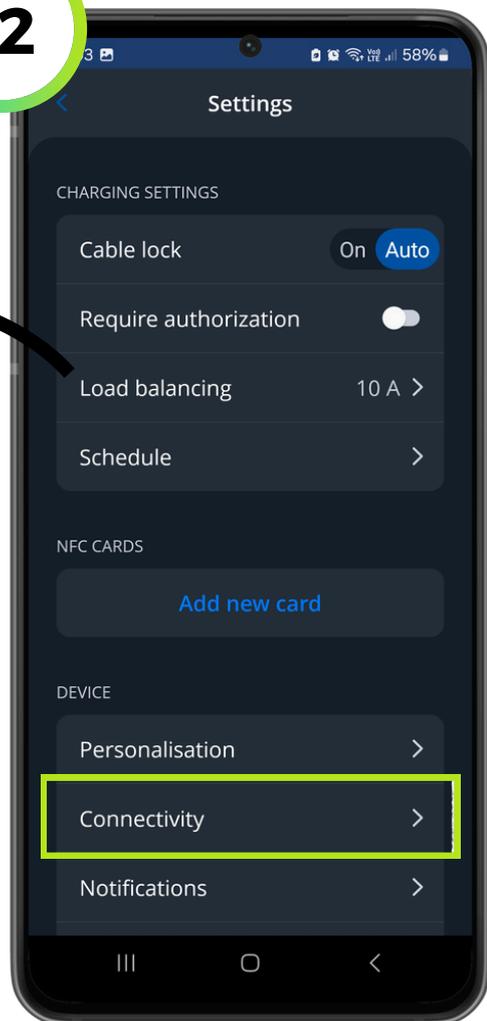
10. Once the firmware update is complete, select the charge point icon as highlighted.

11



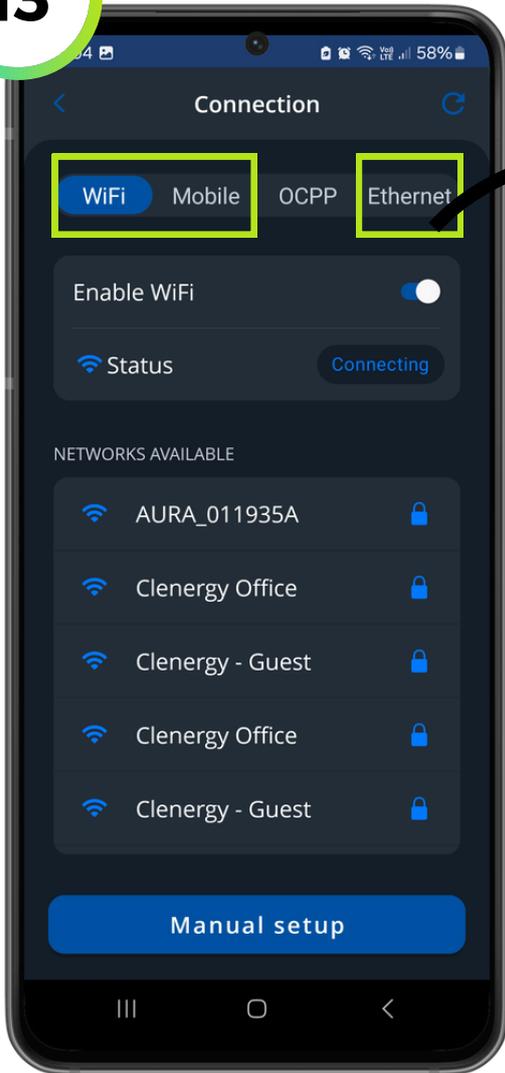
11. Select the  icon to access the settings menu.

12



12. Select Connectivity to proceed.

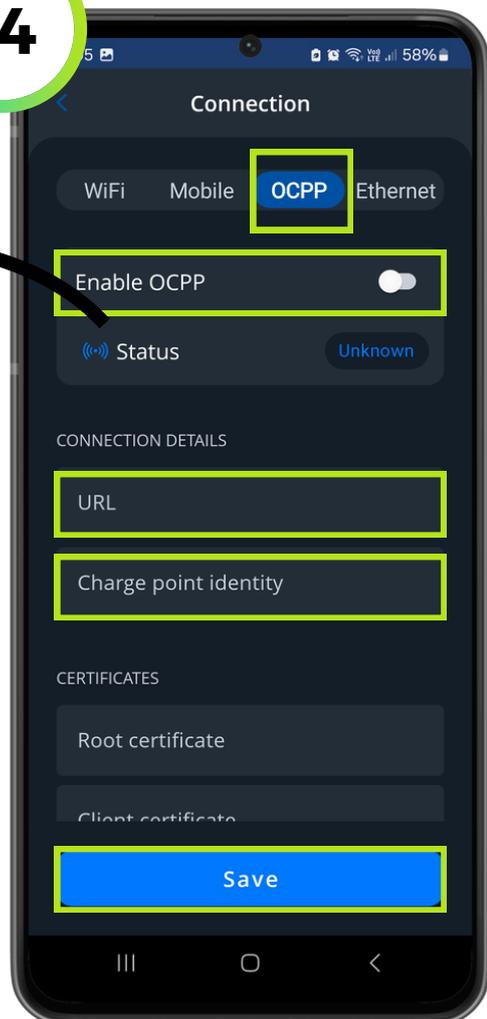
13



13. Select the preferred network type for your installation and connect using the relevant credentials.

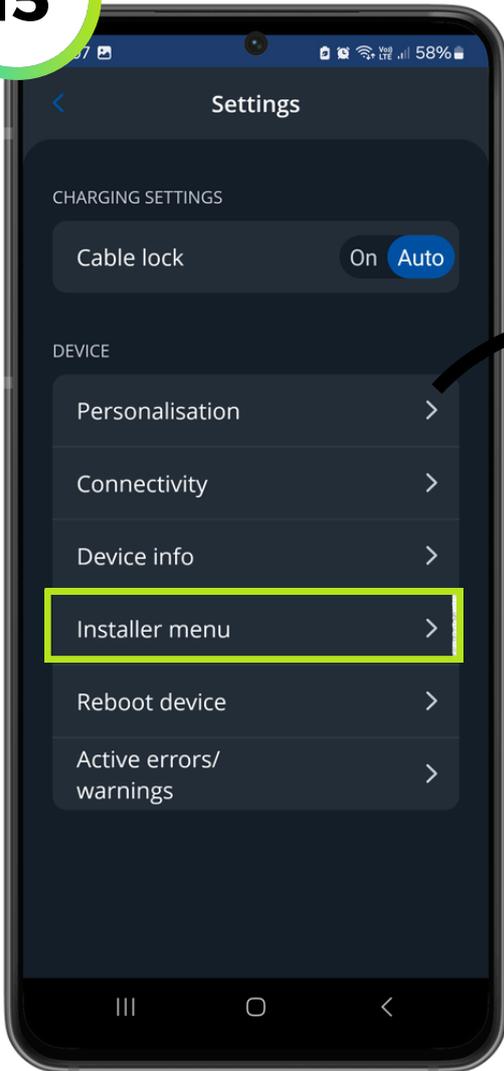
**Please note:** If connecting using the mobile 4G/SIM method, use the following credentials: APN: eapn1.net Username/Password: clenergy

14



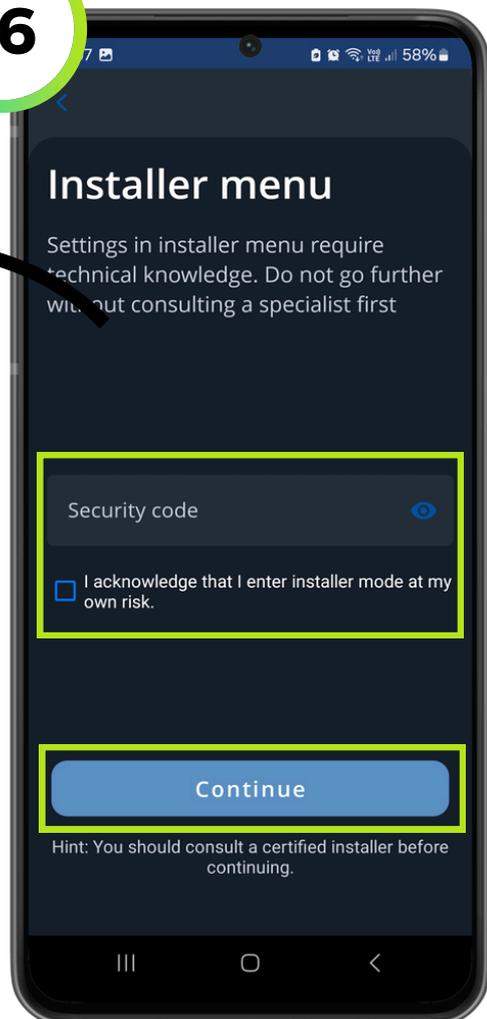
14. Once a network connection has been established, select OCPP from the menu and toggle Enable OCPP to the On position. Enter `wss://clenergy.online:8081/` into the URL field and the charge point serial number into the Charge point identity field. Select Save to apply the configurations.

15



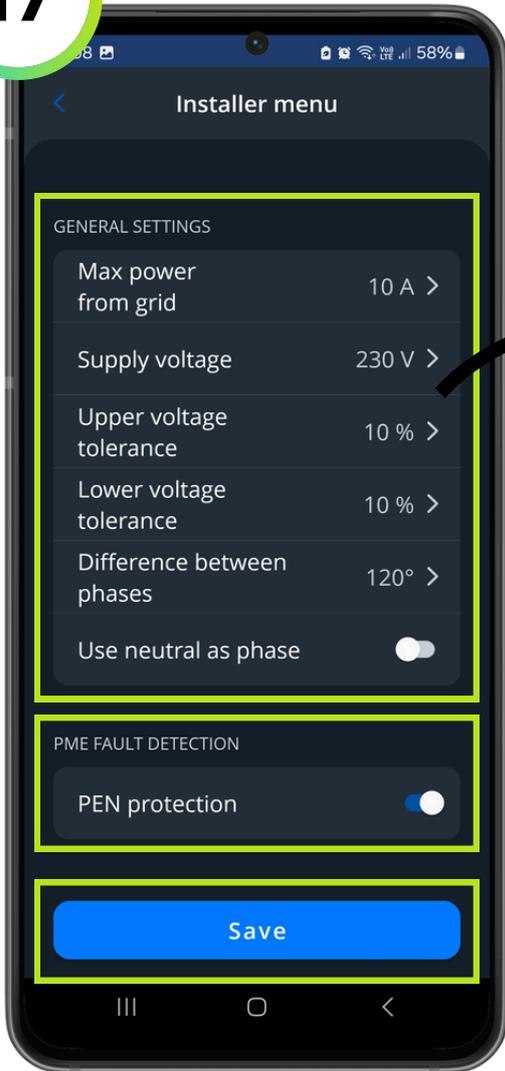
15. Return to the main menu and select Installer menu.

16



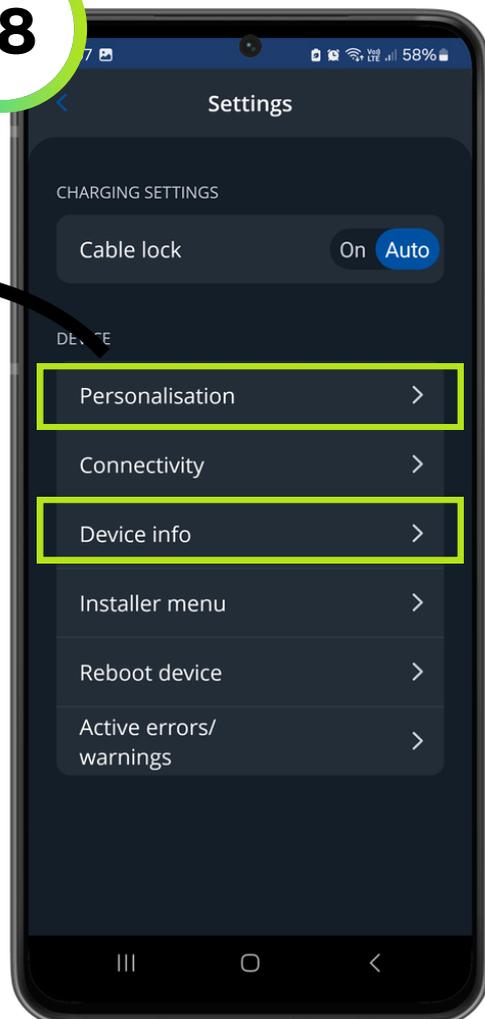
16. Enter the installer security code as located on the charge point then acknowledge the disclaimer and select Continue.

17



17. Configure the electrical settings as appropriate for your installation then select **Save**.

18



18. Return to the main settings menu, and use the **Personalisation** and **Device Info** menus to make any additional changes that may be required.